ABOUT SYSGO'S ROADMAP

For standard products like PikeOS, SYSGO is performing continuous product development following the product roadmap as well as error corrections and feature enhancements. We provide customers regular product releases and updates as described in our roadmap.

Product versions and releases are identified by three-digit number A.B.C:
A = Major Release
B = Minor Release
C = Service Release

SUPPORT

One of the biggest customer pain points in embedded software development is how to maintain the project branch code. SYSGO has long experience in handling support tickets and we have customers who need long term support up to 25 years.

SYSGO provides two types of support for its standard products:

The baseline is the **Standard Product Support** that covers the basic questions on the use of the product (installation, tools, usage etc.) via E-Mail. It includes the Update Service covering updates to all newer releases of the supported product and is included for the first year.

Standard Support can be upgraded to **Premium Support**, that offers more customer-specific support with direct contact to engineering. Details can be acquired by the relevant SYSGO Sales person. Our online SYSGO Support Network is available for our standard products and is well perceived by our customers.

Certified product versions profit from "customer device certification support" and "customer certified device long term support" that includes Safety and Security bulletins to inform the customer of vulnerabilities and Safety risks after certification is achieved.

For more information, please contact support@sysgo.com

END OF LIFE OVERVIEW

Product	Version	Linked ELinOS Version	Release	EOL
PikeOS	3.4 (non cert)	5.2	2013-07	Since 2017-12
PikeOS	3.4 (cert)	5.2	2013-07	LTS on x86
PikeOS	3.5	6.0, 6.1	2015-01	Since 2017-12
PikeOS	4.0	6.0, 6.1	2016-03	Since 2019-06
PikeOS	4.1	6.1	2016-08	Since 2021-04
PikeOS	4.2 (non cert)	6.2	2017-01	Since 2021-09
PikeOS	4.2 (cert)	6.2	2017-04	Current with LTS
PikeOS	5.0 (non cert)	7.0, 7.1	2020-06	Current
PikeOS	5.0 (cert)	7.0, 7.1	2020-08	Current
PikeOS	5.1 (non cert)	7.1	2021-01	Current
PikeOS	5.1 (cert)	7.1	2021-02	Current with LTS

Explanation:
"Candidate" means that we are discussing currently when and how to start EOL process for this version
"LTS" means long term support available
"Current" means current version
"Planned" means next planned version